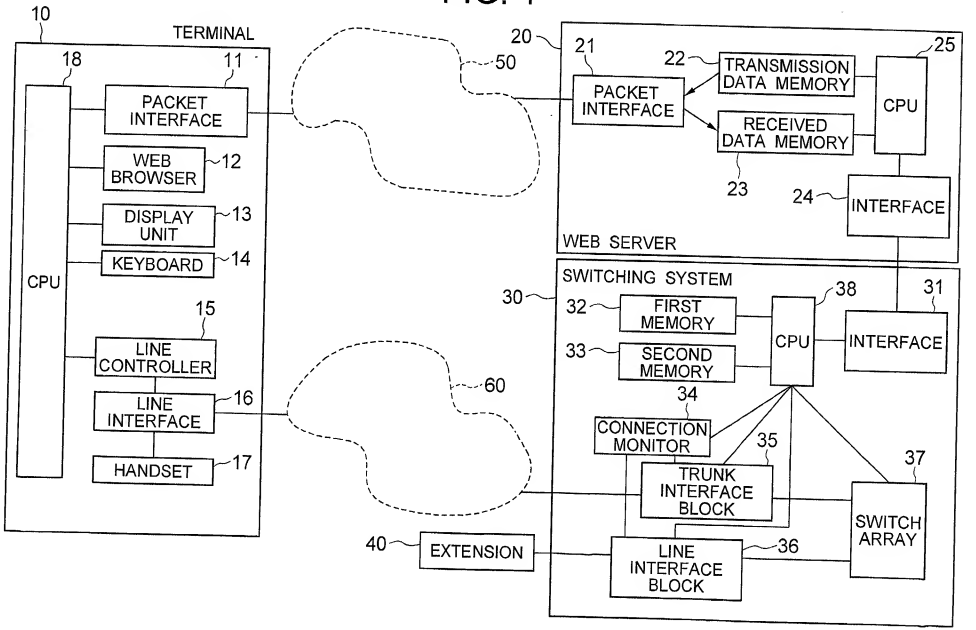
TOOT2T'6SE900DT

FIG. 1



TOOT2T 65E9DOOT

FIG. 2

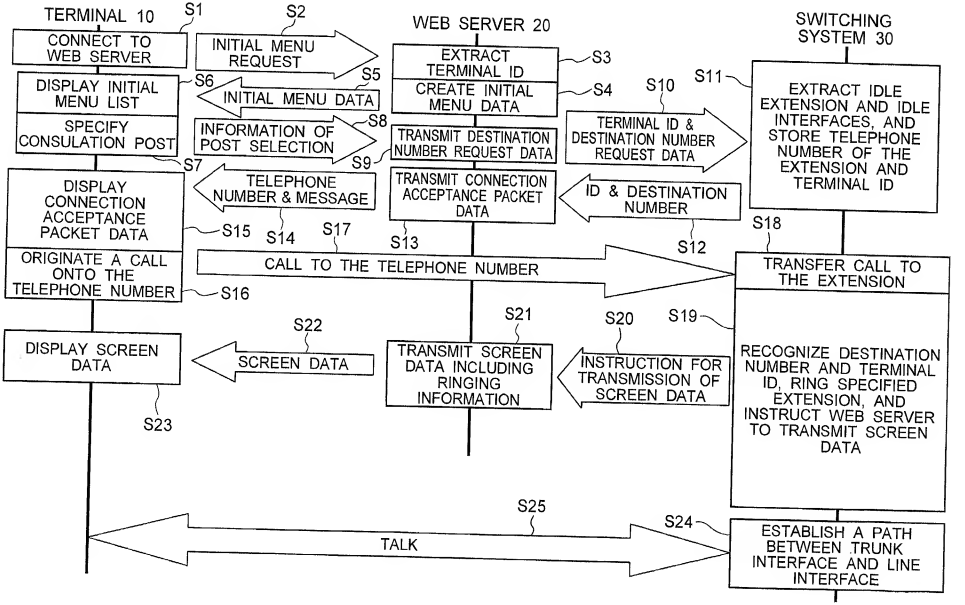
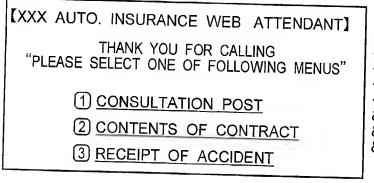


FIG. 3A

INITIAL SCREEN




```
<HTML><HEAD>
<TITLE>【XXX AUTO. INSURANCE WEB ATTENDANT】 </TITLE></HEAD>
<BODY>
<P><DIV ALIGN = CENTER> THANK YOU FOR CALLING <BR>
<P><DIV ALIGN = CENTER> PLEASE SELECT ONE OF FOLLOWIN MENES
&#63879<A HREF p1 html ACCESSKEY = 1>CONSULATION POST </A><BR>
&#63880<A HREF p2 html ACCESSKEY = 2>CONTENTS OF CONTRACT </A><BR>
&#63881<A HREF p3 html ACCESSKEY = 3>RECEIPT OF ACCIDENT
```

FIG. 3B

CONNECTION ACCEPTANCE SCREEN

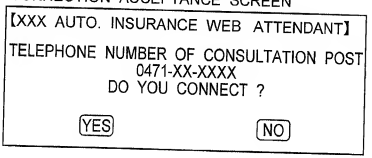
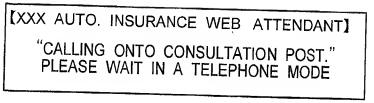



FIG. 3C